



CLMA Golden Gate Chapter Annual Spring Fling Angels and Demons: The Secrets of Lab Ops Saturday April 10, 2010

Meeting Agenda

8:00 - 8:15 AM - Introduction

Jennifer Schiffgens - President, Golden Gate Chapter CLMA

8:15 - 9:15 AM - "Regulatory Challenges for Clinical Laboratories"

Christopher Young - President, Laboratory Management Support Services

9:15 -10:15 AM - "New Approach to Policies, Procedures, Processes, and Forms"

Annie Yang and Janet Lum - Managers CPMC Clinical Laboratory

10:15 -10:45 AM - Break and Vendor Tables

10:45 - 11:45 AM - "Instrument Performance Evaluation: Who Does What?"

Albert Rabinovitch, MD, PhD - Director, NovoMetrics, Inc.

11:45am - 1:00 PM - Lunch - Napa Embassy Suites Atrium

1:00pm - 2:00 PM - "Crucial Conversations"

Laura Gooler, PhD - Director, Organization Development CPMC

2:00pm - 3:00 PM - "Clinical laboratory Internal Audits - The Basics"

Christine Flaherty - Regional Director - Sutter Sac Sierra Region

3:00pm - 3:30 PM - Break and Vendor Tables

3:30pm - 4:30 PM - "Lean for the Medium and Small Sized Laboratory"

Justin Shaffer - Master Black Belt, Quest Diagnostics, Inc.

4:30pm - 4:45 PM - Wrap Up and Introduction of 2010-2012 Golden Gate Chapter Board

Jennifer Schiffgens - President, Golden Gate Chapter CLMA

Silvan Sung - President Elect, Golden Gate Chapter CLMA

5 PM - 6 PM - Wine Reception

Embassy Suites Lounge



Meeting Costs:

Members: \$100

Non Members: \$110

Dinner Cost:

Meeting Attendees: \$40

Guests: \$50

Register On-Line At The Golden Gate CLMA Website: www.gg-clma.org

Meeting Location:

**Napa Embassy Suites
1075 California Boulevard
Napa, CA 94559
(707) 253-9540**

Mention CLMA When Booking and Receive the \$129.00/Night Preferred Rate

No Host Dinner Friday Night April 9th

Meet us at 6 PM for Dinner at 6:30 PM

**UVA Trattoria Italiana
1040 Clinton St. at Brown
Napa, CA**